

I heard that you do not require Certified Interpreters of American Sign Language, for the Video Relay Phone Service. I implore you to please reconsider this. ASL is a language and should be given the same respect as others. You would not hire English speaking operators who could barely speak the language and not be understood by the English speaking population. That population would raise up and protest to you. Unfortunately, the deaf community would suffer in unfair silence, on the whole. Please ask the deaf community what they would prefer.